



Serious Barbecues

Warranty:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should any part fail due to defective workmanship or faulty materials within the specified period from the date of purchase, BeefEater or its distributor will repair or, (at distributors option), replace the defective part free of charge.

LP / Propane Gas Cylinder

The cylinder manufacturer is responsible for the materials, workmanship and performance of the gas cylinder. Contact your dealer or the cylinder manufacturer in respect of all warranty claims or service.

Warranty Administration

In Australia, warranty is administered by BeefEater Barbecues.

To ensure speedy processing of your warranty service claim, ensure that you record all specific details about your appliance in the space provided. Keep this information handy for future reference, and a copy of your purchase receipt.

NOT COVERED

Storage

Exposure of the barbecue appliance to the elements should be minimised. Once the unit has cooled and is cleaned, store the barbecue under cover. Metal covers are an optional accessory that will ensure years of trouble free operation.

This warranty does not cover the purchaser or any other person for damage, malfunction or loss due to the following:

- Lack of maintenance, abuse, neglect, misuse, accident or improper installation of this appliance.
- Scratches, dents, corrosion or discolouring caused by heat, abrasive or chemical cleaners or chipping of porcelain or painted parts.
- Corrosion or damage caused by exposure to the elements, grease fires, insects, weather or hail.
- Cleaning and normal wear and tear. Service calls of this nature are chargeable.
- Rusting of steel plates and burners.
- Commercial use of the barbecue.
- Unauthorised repairs during the warranty period
- Removal or re-installation costs.
- Cracks and weathering of plastic parts caused by exposure to the elements or damage by weather, heat, insects, chemicals or foods acids or juices.

Note: Barbecues must be covered when not in use.

Note: Rust should be removed by a scrub pad and the surface coated with cooking oil. See owners manual – Caring for cooking surfaces. Cooking surfaces must be covered when not in use.

Conditions of Warranty

1. The appliance is delivered to the BeefEater distributor's service department or authorised service agent and freight charges both ways are paid by the owner. No liability is accepted for loss or damage during transit.
2. The appliance is operated and maintained in accordance with the instructions supplied.
3. Repairs or service must be carried out by an authorised person. Installation must conform to the applicable Gas, Electrical and Building standards laid down by the local codes for your state or region.
4. No alterations or repairs have been carried out without obtaining the distributors prior consent. Such repair or any replacement does not extend the warranty period.
5. Proof of purchase together with this warranty card must be provided to verify purchase date and establish the warranty period. Only the original purchaser is covered under this warranty.
6. The warranty period is calculated from the date of purchase only.
7. Where this warranty is inconsistent with any state laws, the statutory rights of the purchaser shall prevail.
8. Parts installed from other manufacturers' products will void this warranty.

Warranty Term

All parts and workmanship of this appliance are covered for a period of 1 year from date of purchase.